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1 Disclaimer

This user manual introduces the user to the operation of the crowd:it software. The models and algorithms implemented in crowd:it are derived from accepted and recent research literature. Nevertheless, accurate cannot assure that reality will not deviate from any and/or all simulation results. The proper use of crowd:it is the sole responsibility of the user.
2 Introduction

Congratulations! You have selected one of the most advanced pedestrian simulators on the market. Founded in 2014, following studies at the Technical University of Munich (TUM), accu:rate GmbH provides the latest research in crowd simulation to practitioners including engineering firms, event organizers, crowd managers and fire fighters. Regardless of the scenario type; be it low numbers of people in an office, or enormous industrial complexes, museums and outdoor events, the state-of-the-art mathematical models at the core of our software deliver valid results you can trust. With crowd:it’s clean and self-explanatory user interface, you can focus on the project and not the software.

The following documentation serves as a reference. Online video tutorials and in-person training sessions are also available.

2.1 Document Structure

The structure of this documentation is based on the workflow of a project. Typically, this begins with simplifying engineering plans, before marking specific objects and surfaces as Simulation Objects (e.g. entrances). For this, commercially available 2D CAD software packages are suitable, e.g. Autodesk™ AutoCAD. Plans created in the CAD software can be directly imported into crowd:it. Next, pedestrian (hence-forth named agent) plans and movements are modelled and, in a further step, their behaviour analysed. Finally, the results are created and exported.

We wish you every success with your crowd:it project!
3 *crowd:it* Introduction

3.1 User Interface

The user interface is divided into several areas, which are explained below.

3.1.1 Menu

At the top of your screen you will find the **Menu Bar**. Here several menu items can be selected. The menu is modelled on project workflow: work from *left to right*.

At the far left is **File**. Here you can open and save simulations (and create Screenshots and Videos).

Next to **File** is **Edit**. All parameters for the simulation are defined here and floors can be managed.

Under the heading Simulation individual or statistical simulation runs are managed.
**Visualize** allows you to visually analyse a simulation. Some visualisations are only relevant after your simulation has run, so it will be available only with simulation results.

The penultimate menu, **Analyze** is also only available after a simulation run. Here you will find a variety of tools to quantitatively evaluate your simulations (e.g. identifying individual agents and their routes, or providing a Heatmap of density throughout the simulation).

3.1.2 **Play Bar**

The **Play Bar** is only available if a simulation has already run. With it, a simulation can be played, paused and rewound. What’s more, your simulation can be restarted and in "paused" mode, micro time-steps considered. Along the bar, you can identify exactly where you are in the simulation and move forward or backward as you wish.

3.1.3 **Floor plan view**

The **floor plan view** displays the simulation. Here, you can view and edit your simulation directly in the imported floor plan.

Move within the map by pressing down on the scroll wheel and dragging, or use your keyboard’s arrow keys. Additionally, you can center the map under **Visualize > Center floor**; shortcut Ctrl+J.

3.1.3.1 **Selection behaviour**

Some elements like simulation objects and agents can be selected directly in the **plan view**.

The following basic conventions are used in *crowd:it*:
3.1.3.1.1 Left mouse click: Selection of elements  For the selection of elements *crowd:it* provides several selection types. Elements can be selected by simply clicking on them or by dragging a selection rectangle.

Independent of the selection type, the selection can be influenced with some keyboard keys. If no key is pressed, the default selection method is used, the previous selection is deleted and a new selection is started.

The following selection modes are available:

- **SHIFT** key: new elements are added to the current selection.
- **STRG** key: elements are added to the selection if they are not in the current selection, if they are already in the selection they are removed
- **SHIFT** and **CONTROL** simultaneously: deselect elements

3.1.3.1.2 Right mouse click  A right mouse click on a clickable object brings up a context menu that allows individual quick actions depending on the object type.

3.1.3.1.3 Double-click left  A double click opens properties of the clicked object.

3.1.4 Information Panel

Next to the floor plan a panel is displayed. This panel provides useful information for you during the design and analysis stages of your simulation. We will now discuss the two panels separately.

3.1.4.1 Design information panel

While you are still designing your simulation, this panel will provide information about the current selected objects in the floor plan. This panel is composed of two segments.

The first segment contains a table with all currently selected simulation objects. By right clicking on on any element in this table the corresponding popup-menu is displayed.

The second segment contains more detailed information about the selected object in the first segment. This segment is composed of four different tables. The first table displays some general information about this simulation object (Important: This table displays different information depending on the simulation object type of the selected object). All other tables display which paths, pathsnippets or sets directly reference this object. By right clicking on any of those objects there corresponding popup-menu is displayed.
3.1.4.2 Result information panel (only visible when results are present)

When simulation results are available, the Results Information panel is displayed. This panel contains summary data about your simulation results, including information about the use of origins and destinations as well as the number of generated agents and their distribution among origins and destinations.

The bottom panel displays details about individual (or multiple agents), if selected in the Floor plan view.

Right-click on the column header to filter specific information for a better overview.

By right-clicking in the table, a context menu appears, which can be used to display further details about the selected agent (e.g. which objects make up the traversed path and which concrete objects were selected).

In case of multiple selection of agents, it is possible to scroll through the details of each one as well as to show a summary of all selected agents.

3.2 Step-by-step Modelling Process

Our modelling process is as follows:

3.2.1 Step one: Edit

In this step the parameters of the simulation need to be defined. The parameters include the geometry (environment of the simulation), agent population, movement strategy and so on.

3.2.2 Step two: Simulate

This is the most passive step of the simulation creation. Here the simulation calculation is started and the computer takes over the work.
3.2.3 Step three: Visualize

After the simulation calculation is completed, the simulation can be viewed. In this step, still existing modeling errors are noticed and one can return to step 1. Otherwise the user can start to export screenshots and videos of the simulation. Color pedestrian by specific attributes (velocity, congestion, etc.)

3.2.4 Step four: Analyze

After the simulation calculation is completed, the simulation can be viewed. In this step, mostly still existing modeling errors are noticed and one can return to step 1.

3.3 Quick Intro

Our Quick Intro, accessed via the Welcome screen and Help menu, introduces you to the most basic crowd:it functions:

- Creating an Origin
- Creating a Destination
- Creating a Path
- Running a Simulation
3.4 License

With Help > License Details you are able to view and edit your current license details.

3.5 Updates and Assistance

3.5.1 Documentation

With Help > Open documentation you are able to view the documentation corresponding to your crowd:it version.

3.5.2 Updates

Each time you open crowd:it, our software will search online for a newer version. If a newer version is available, updates will download in the background automatically. As soon as the download is complete, you will be notified at the lower right corner of crowd:it. By selecting this notification, you can close your current version of crowd:it and open the same project again in the updated version. Alternatively, the newer version of crowd:it will be used automatically the next time you open the software.

3.5.2.1 Version Conversion

Some updates require an updated file format. To convert existing files to the new format, crowd:it offers an automatic conversion. A dialog appears automatically the next time the file is opened. Here the conversion process can be started. The old file is kept during the conversion, a new file is created and can be saved with Save > Save as.

3.5.3 Help

With Help > Get help from accurate you can create a Support Request, which is sent directly to accurate. Use Support Requests to communicate problems you encounter, or to suggest software changes. Simply fill in the form. For privacy, the field Project Details is by default unchecked. In most cases it will be difficult to assist you without more details so be sure to check this box where appropriate.
3.5.4 About

With Help > About... you can view the version of your crowd:it installation including the individual version number of the graphical user interface (Gui) and the simulation calculation unit (Kernel). Here you also have access to the link to the current changelog.

3.5.5 Escape (ESC-Key)

Press Esc to abort an action.

Abort from:

- the creation of paths
- drawing or moving evaluation lines or polygons
- following an agent
- editing any settings (Cancel acts similarly)
4 General

There are some recurring behaviors within the software. These will be discussed in more
detail in this chapter.

4.1 Distribution

For example, to generate different people, multiple distributions are needed. On the one
hand for the generation of the desired speed, the size as well as the premovement time.

Within crowd:it three different distributions are available: - Normal: Distribution
according to the Gaussian distribution - i.e. the probability of certain values follows a
Gaussian bell, values close to the center are chosen with a higher probability than values
close to the limits
- Uniform: Uniform distribution between two limits - all values within the limits are
equally distributed
- None: Assignment of a single value for all
5 crowd:it and CAD software

In order to simulate agents in an environment, you first require a plan of that environment. Plans should be generated in CAD software and then imported into crowd:it. Elements that have a special function in the simulation must be modelled as generic “Simulation Objects” in your CAD plan and will later be assigned their function in crowd:it (see Simulation Objects).

This chapter explains how to create Simulation Objects.

Note: Simplicity in your plan is key. Simplification saves simulation time – every line of your plan affects the computation time – and provides clarity. Especially for complex simulations with a high number of people, any simplification is welcome.

5.1 dxf Format

Most CAD software allows to export .dxf files. Those dxf files can afterwards be imported in crowd:it, this enables crowd:it to work with many different CAD programs.

Important: In order to use the exported files for the simulation, the identifiers of the objects must remain the same even if they are exported several times or deleted from other objects. This is ensured by most CAD software. Compatible, tested CAD software can be found here: https://www.accu-rate.de/en/compatible-cad-packages/.

5.1.1 Creating Simulation Objects

Simulation objects are elements that are assigned a specific function in the simulation context. Simulation objects can be created as follows:

- Add the word "crowdit" to the layer name on which these objects are placed. Example: a layer "crowdit-stairs" where all stairs of the floor plan are located.
- Set the color of the layer or an object to RGB-"232/78/15" (or "#e84e0f" in hexadecimal).
5.1.2 Allowed element types

crowd:it recognizes the following CAD element types: 'lines', 'polylines', 'circles', 'arcs', 'ellipses', 'solids', 'splines', 'LWPolylines' and 'lines'. Elements inside Blocks are imported accordingly.

Other elements, such as Hatch, Text, Image etc. will be ignored.

5.1.2.1 Layers

CAD files are typically divided into layers. These are used to sort different elements and floors. To prepare the CAD file for crowd:it, it is best to create a separate layer for each type of simulation object (e.g. source, destination) and for each floor and name the layer in a meaningful way (e.g. basement-crowdit-origins, first-floor-crowdit-destinations etc.). This will help you keep track of things and make it easier to edit changes.

Note: Frozen layers are not imported into crowd:it. Therefore, frozen layers can be used for layer control: it can be used to manage all floors of a building in the same CAD plan, but by freezing specific layers (this is also possible by grouping the layers) only those layers that belong to one floor are exported at a time. A short video from AutoCAD on how to create layer groups can be found e.g. here.

5.1.2.2 Check Units and Scaling

In order for the exported geometry to be consistent, and consequently the simulation to be realistic, plans must be to scale. Check the units.

5.1.2.3 Exporting crowd:it-scenarios to DXF

crowd:it offers basic exporting functionality to generate DXF files from crowd:it floor plans. As the internal format stores only a subset of the information in the original DXF, we recommend to use this feature only if the original DXF file does not exist anymore and changes to the floor plan are necessary.

The recommended workflow for incorporating changes is to change the original DXF, and then re-import that. This will update changed geometry while keeping the model generated in crowd:it.

The export command can be found in the Main menu under Edit.
5.2 Vectorworks

Export your drawing directly to a crowd:it .floor file using our Vectorworks Export Plugin. We offer a video tutorial explaining the installation of the plug-in as well as a short demo video showing Vectorworks 2019 and crowd:it in action. Be advised the Vectorworks DXF export will break re-importing changed floors - use our plug-in instead.

Creating a simulation with Vectorworks is very similar to using other CAD software. Create Simulation Objects by setting your layer’s colour, including crowd-it in the name of a class, or, especially for Vectorworks, using a Vectorworks database.

5.2.1 Creating Simulation Objects using a database

By using databases to create Simulation Objects, you need not reorganize your drawing, as you would for class naming and colour setting.

5.2.1.1 Using the Plug-In

The plug-in installer provides a menu item named Tag as crowd:it simulation object. Select the geometry objects you wish to become Simulation Objects in crowd:it and click on this menu item. It will carry out all necessary database tasks automatically.
5.2.1.2 Manually

Create a database named `dbase_crowdit` with a single Boolean named `crowdit-obj`, whose default is true. Any geometry added to this database will become a Simulation Object in `crowd:it`.

5.2.2 Creating a floor plan from a 3D Model in Vectorworks 2019

A 3D model is an excellent basis for a simulation in `crowd:it`. To work with a 3D model, use horizontal cuts to separate floors. To do this:

1. Use **Clip Cube** (DE: **Schnittbox**) to create a "horizontal section cut" through your model, including all geometry relevant to your floor.
2. Right-click on your horizontal cut and select **Create section viewport...** (DE: **Schnitt anlegen...**). In Vectorworks 2019, the context menu has this option twice. Select the latter – the final menu option. **Note:** Set the scale as 1:1.
3. In your newly created cut, select all objects and from **Modify** (DE: **Ändern**) select **Convert > Convert to Group...** (DE: **Symbol/Objekt wird Gruppe...**) to turn all intelligent objects into plain geometry.
4. Copy all these objects into a new document. This pastes all objects to a construction layer - layout layers are not exported into the `crowd:it` floor file.
5. Continue your work as normal in the new plan: Create a `crowdit` class, add Simulation Objects, etc.
6 Floor

So-called floors are used to describe the simulation environment. This chapter gives an instruction how to import, edit and delete floors.

6.1 Import

After creating a new simulation file, floors are required, upon which agents can move.

In order to import your floor(s), head to the **Menu Bar** and select **Edit > Add floor...**

With **Add floor...** .dxf files can be selected. If a floor already exists, **Add floor...** will ask whether you would like to replace or insert a different floor, whose name you can edit later.
In order to change individual Simulation Objects, each object must have a unique name. If not, the user will be notified and the import will be blocked.

For replace, there are three reasons adding a new floor may be blocked:

- Duplicate: One of your current floors (one you do not wish to replace) has the same ID as the floor you are trying to import.
- Incompatible changes to the geometry: A former staircase is now a triangle, and a former escalator is now a circle etc.
- Simulation Objects with a feature in the current floor are not in the floor you wish to add.

For insert, there is one reason adding a new floor may be blocked:

- Duplicate: One of your current floors (one you do not wish to replace) has the same ID as the floor you are trying to import.

If a floor is unsuitable for replacement or insertion, the OK button is deactivated, a (!) is displayed and more detailed information is available by hovering over the highlighted floor.

6.2 Properties

With the menu option Edit > Properties of current floor... the properties of the current open floor can be viewed and edit.

![Image showing floor properties]

**Name** Identifier for this floor.

**Height** The Height variable defines the height of a floor in meters.

**Elevation** Elevation specifies the position of one floor relative to all the others. By default, this is set to 0.

**Cell Dist** Here the discretization of the floor can be set in metres.

With the menu option Rename current floor... the current (open) floor can be renamed. Duplicate names are not permitted.
6.3 Reorder

Here you can change the order of the floors. E.g. the cellar is actually above the basement, not the other way round.

6.4 Delete

With **Delete current floor** the current (open) floor is deleted. If you choose to delete a floor containing a Simulation Object, a warning will display.

6.5 Directly editing via floor popup menu

To edit the properties of a floor, delete or replace it or insert another floor after this floor, right-click on the floor’s tab (just above the Main Visualization Window) to open the following:
7 Simulation Object

After importing a floor file all Simulation Objects will be initially orange.

Use a right-mouse-click on an object and select **Create** to open a dialog, where you can specify the function of an Object, e.g. Origin, Destination, etc. If several Simulation Objects lie on top of one another, a menu will ask which Object you wish to work with. To manage multiple objects at once, select them by dragging a rectangle over the Objects you wish to select. When dragging from left to right, an Object is only selected if it lies completely inside the selection rectangle; when dragging from right to left it is sufficient if only a part of the object intersects with the selection rectangle. It is also possible to individually select additional objects by clicking the left mouse button while holding down **Control**.

![Simulation Objects](image)

The following Simulation Objects can be assigned:

- **Origin**: Sources of agents who are generated either immediately or gradually throughout the simulation.
- **Destination**: Targets that "pick up" agents. They can also be considered sinks that remove agents from the simulation.
- **Scaled Area**: Areas that decelerate or accelerate agents.
- **Directed Scaled Area**: As with scaled area but with an added directional variable. Accelerate and decelerate agents based on their direction.
- **Waiting Zone**: Areas in which agents wait.
- **Stair**: Stairs can connect two floors.
- **Escalator**: Escalators can connect two floors.
- **Elevator**: Elevators can connect multiple floors.

Simulation Objects that can be created from lines:
- Queuing Line: Elements representing the start point of a queue.
- Portal: 'Teleporters' that connect two floors.

After selecting one of the above, a settings dialogue will open. Generally speaking, the dialogue contains the name of the Simulation Object and settings corresponding to its type. If a setting is invalid, a red ! will display. Move your mouse over the ! to display details of the error. Each dialogue is described below.

### 7.1 Origin

A **Origin** generates agents within the simulation. To do this, some parameters need to be set.

To simplify the setting of the parameters, the dialog is divided into several tabs. Normally, only the first tab is required. For comprehension, each tab will be explained individually.

![Origin Dialogue](image)

#### 7.1.1 Generation intervals

To generate the agents, the generation period (interval) and the number of agents must also be specified. Each origin can have multiple intervals in which agents will be generated.

For each interval the following information must be set:

**From (s):** The time at which the first agent is generated (in seconds).

**To (s):** The time at which the last agent is generated (in seconds).

**No of Agents:** Number of agents to be generated in this interval.
7.1.2 Personas

Within on origin different types of pedestrians can be generated. For this purpose, it is necessary to specify how many percent per persona should be generated in this origin.

Additionally this tab allows to create new personas.

7.1.3 Premovement time

In addition to the generation intervals, a premovment time can be assigned to the agents. This is used to model response times (for example, until people actually respond to a fire alarm). It describes the time agents will not move after being generated.

The premovement time can be set as follows:

**Same for all agents:** If selected, all pedestrians will be assigned the same premovement time within the premovement time interval. If not each pedestrian within this origin gets its own unique premovement time within the interval.

**Distribution:** Different distributions can be selected for the assignment of the premovement time. See chapter distribution for more information about different distributions.

If the agents should start walking immediately, a premovement time of 0 can be set.
7.1.4 Advanced Settings

In this tab all advanced settings are located.

7.1.4.1 Placement

First of all the origin must know, how the agents should be placed. The placement can be random (no specific placement set) or sorted.

If agents are placed sorted, they are placed on a regular grid. Each agent will have the same 'comfort distance' between it and any other agent. As such, a uniform emergence occurs.

Example: Sorted Birth Cells vs. Random Distribution

7.2 Destination

By selecting destination the following menu will display:

Within the dialog there is an "advanced" area. This is not needed in most situations and can then simply be skipped.
Within this section, intervals can be added to the destination. With this option, people are removed from the simulation only within the specified intervals. This can be used for example to represent a bus stop.

You will also see the option: Disable Dynamic Flooding. Dynamic flooding of a destination affects the performance and quality of your simulation. Essentially, with dynamic flooding your simulation will be more realistic but slower to run. For test cases or simple simulations dynamic flooding can be disabled to speed up simulation time.

If you wish to switch off dynamic flooding for all Simulation Objects use the Simulation Settings menu and set the property Use dynamic floor field to FALSE.

### 7.3 Scaled Area

With Scaled Areas agents' speeds can be adjusted, modelling ramps or undesirable areas etc. Use Scale to decelerate by some factor (<1) or to accelerate by some factor (>1).

![Scaled area](image)

By selecting `scaledArea` from the menu, you will be asked to specify your acceleration factor.

**Example:** By setting the acceleration factor to 0.7, all agents would decelerate to 70% of their desired speed.

The checkbox 'Only for Navigation' allows to consider this area during route selection, but an actual deceleration of the agent within the area does not take place. This enables the mapping of e.g. safety lanes on platforms or one-way streets.

### 7.4 Directed Scaled Area

Directed Scaled Areas accelerate and decelerate agents according to their direction of travel. This represents, for example, ramps or simplified stairs (upwards vs. downwards).

After selecting `directedScaledArea`, choose the direction of the acceleration field (in regards to its x and y coordinates). Following this, specify the acceleration factor in both directions (e.g. one direction slower than the other perhaps).
Here a Directed Scaled Area is created that accelerates an agent to 1.5 times its desired speed if it travels from left to right. If an agent travels from right to left, it will slow to half its desired speed through this area.

To change the direction of the acceleration field, it is also possible to use the tool icon. The tool icon will cause a frame to popup, in which you are able to specify the direction of your acceleration field by clicking directly on the circle on the upper half of the frame or by entering the degree of the direction vector in the lower half. In either case, the new direction will automatically translate to the \((x/y)\) form.

As with Scaled Areas, the 'Only for Navigation' checkbox can also be checked for directed fields.

### 7.5 Waiting Zone

By selecting `waitingZone` the following menu will display:
• **Capacity**: The number of agents who can reside in a Waiting Zone at the same time. If you wish there to be no capacity constraint, set this value to "-1". **Note**: For Waiting Zones with a capacity of one, groups are counted instead of the individual members. If a group of three is next in line to enter a Waiting Zone of capacity one, they will enter together. This behaviour can be used to model payment counters. E.g. a family of three buying cinema tickets all at once, while three people not belonging to the same group buy their tickets one after the other.

Two different waiting behaviors are available for waiting zones. Either each agent has to wait for a fixed duration or the waiting agents are always allowed to leave the waiting zones at a fixed time. While pedestrians are waiting, they avoid pedestrians who are not waiting.

**7.5.1 Fixed waiting behaviour**

If fixed waiting behaviour is chosen, each agent gets a fixed waiting duration assigned from a set distribution. Also see the chapter **Distribution**.

**7.5.2 Schedule waiting behaviour**

In the case of a scheduled waiting zone, only the length of the recurring interval must be specified. At the end of the interval, pedestrians are allowed to leave the waiting zone.

**7.5.2.1 Recurring**

Here you can set some time (in seconds) after which the capacity of your Waiting Zone will renew. That is, your Waiting Zone is not closed.
7.5.2.2 Custom

Here you can specify custom intervals with different capacities for your waiting zone.

7.6 Queuing Line

A Queuing Line is a linear object where agents will form a queue. The queue can be sorted (agents queue one after another in a single line) or unsorted (agents wait behind the line and tend to enter the queue at somewhere at the end).

Queue Lines can have an Orientation, which defines the side of the line where agents wait. This is indicated by an arrow in the floor plan. If no direction is set, the agents automatically wait on the opposite side of the Waiting Zone.

The next element in the path determines for which element the pedestrians queue. They will continue to walk to the next element, when it has free capacity.

A sorted queue will look something like this:

Note: If agents are queueing for an object, the Queueing Line represents a 'stop point', with the queue growing perpendicular to it. (Advanced: Small deviations from a straight line queue can be selected in Behavioural Settings under Max queue deviation. The
distance between each agent in a queue can be specified similarly under **Comfort distance in queue**).

For more on our queuing model see Our Queuing Model.

### 7.7 Stair

Stairs can only be created on rectangular objects. If **stair** is unavailable (greyed out), your Stair geometry is not rectangular. Change this in your CAD software.

Besides the orientation of the Stairs, you can change the number of treads. You will get warnings if the number you entered translates into invalid tread depths (minimum is 0.15m, maximum is 0.4m, default is 0.25m) given the Stair’s overall length.

![Stair Settings](image)

Use the **Turn 90°** button to change the orientation of your Stair. The arrow drawn on the Stair indicates its upward-facing direction. The Stair in the previous screenshot has its lowest z-coordinate on the left side, and its highest on the right.

A new Stair will not automatically connect to another floor. If unchanged, agents will traverse the Stair (given it lies on their path), but will not move to another floor. Select which floors to connect to under, **Connects to floor**.

Once your Stair connects to another floor, agents will switch to that floor in the center of the stair. It will become partially transparent and the **Flip sides** button will appear. The remaining part of the stair will appear on the connected floor.
7.8 Escalator

As with Stairs, Escalators can be assigned only to rectangular objects. Opposed to stairs, you need to specify a tread depth instead of directly defining the number of treads. The minimum tread depth is 0.3m, the maximum 0.8m and the default is 0.4m.

Escalators provide two additional options:

- With Speed in m/s you can alter the Escalator’s speed.
- Change the Escalator’s direction of travel using the Flip travel direction button.

Here, the Escalator is lowest on the displayed floor and highest on floor “flo1”. The travel direction is upwards, meaning agents enter on the displayed floor and travel to flo1.

If a Stair or Escalator doesn’t meet your modelling-needs because you need a non-rectangular stair or one that can be entered from the side - use a Scaled Area or a Directed Scaled Area instead.

7.9 Elevator

An Elevator connects multiple floors. Adjust an Elevator’s Boarding time and Capacity in the dialogue’s respective fields. Deselect unattainable floors under Floors to stop on, and in the Journey-time matrix, describe the travel times between each floor pair. Using the Reset button, all travel times can be reset to the value defined in the field next to it. The "home"-floor (upon which the elevator’s geometry sits) is always a stopping floor.
Below, the 5.0 in row 1, column 2 means the Elevator will take 5 seconds to travel from flo0 to flo1.

Note: Be sure an Elevator can reach every floor required if it is included in a Path.

7.10 Portal

The following is out-dated. Instead, use Escalators, Stairs or Elevators.

Portals, displayed as a line, link two floors. They represent the 'end' of a floor. If you cannot select portal, it means there is no other floor in the scenario. Another floor must be created and imported before you can add a portal.

To create Portals: right-click on a Simulation Object line and select portal.

The following menu will appear:
Here the name of the floor to which you wish to connect the current floor must be specified. In addition, an arrow will appear over the Portal. This indicates the direction of the Portal’s entrance (i.e. agents should walk into the Portal in this direction).

In order to change the direction of the Portal, right-click on your Portal or use the Portal’s menu.
8 Movement strategy

In order for the pedestrians to move in the simulation, they must be assigned so-called paths. A path describes a collection of simulation objects from source to destination, which are to be traversed by a pedestrian. A path consists of so-called pathsnippet, set and simulation objects. Pathsnippets and sets represent subsections of the path and can contain pathsnippets, set and simulation objects as well. This chapter describes each of this elements in detail.

8.1 Paths

Paths specify an agent’s targets, and are used in processing its route. Every Path must start at an Origin and end at a Destination. An agent without an assigned Path remains in its Origin throughout the simulation. Every Path is assigned a probability (between 0% and 100%), which determines how many agents will take that Path, given other Paths begin from the same Origin.

The shortest and simplest Path is a direct connection from Origin to Destination. However, a Path can contain any number of intermediate targets: Simulation Objects that agents visit in order. The following Simulation Objects can be intermediate targets:

- Destination
- Origin
- Waiting Zone
- Queuing Line
- Stair
- Escalator
- Elevator
- Portal (Legacy)

Things become more complex (and interesting!) when Sets and PathSnippets lie on your Paths. PathSnippets represent parts of a Path that can be included in multiple Paths as an intermediate section of each. See: Sets for a definition of a Set. Paths and PathSnippets follow the exact order they are given. Note: PathSnippets can contain Sets, and Sets can contain PathSnippets. This can result in potentially high levels of complexity. However, with prudent use, this functionality is extremely useful for sophisticated modelling.
It is important to note again that Paths must begin with Origins and end in Destinations, regardless of the number of Sets, PathSnippets and intermediate targets. So, if a Path begins with a Set, that Set must contain only Origins. Similarly, if a Path begins with a PathSnippet, that PathSnippet must begin with an Origin or an Origin-set. Respectively for Destinations.

In some cases, your Path must place certain Simulation Objects in order. For example, a Queuing Line needs a subsequent Waiting Zone to function. To switch between floors, use Stairs, Escalators or Elevators.

### 8.1.1 Creating Paths

Every new Path begins with a right-click on an Origin. (As appose to PathSnippets, which can begin from, and be attached to, any Simulation Object.) The following menu will display:

![Menu Image]

If an Origin is part of an Origin-set, a new Path can be started here as well.

Now, further Simulation Objects can be placed on the Path or the PathSnippet. If you select a Simulation Object that is part of a Set or a PathSnippet, these will be added to the Path. However, if a Simulation Object is not part of a Set or PathSnippet, the following will display:

![Diagram Image]

Each Path must end in a Destination (be it a single Destination, a set of Destinations, or a PathSnippet(s) ending in Destinations).
At the point you select the Path’s termination point (directly or via PathSnippets or Sets), a menu slider requests the proportion of agents you wish to use this Path. Any number of Paths can begin from a single Origin, but the sum of their usage-proportions must be 100%.

8.2 Table option

Paths are the only main building blocks that must always be assigned (all other menu items are optional). Via **Edit -> Paths...** all existing paths within your simulation can be displayed.

Each row and row-element can be edited, and right-clicking will allow you to add or remove rows. In the case of invalid input, the corresponding cell or the whole line turns red. A message will appear when your mouse rests over the invalid cell.

The tables can be filtered by pressing the right mouse button on the header of the table.

![Table Example](image)

8.2.1 Paths

The Paths table displays each simulation Path. Each Path describes completely, from Origin to Destination, the route of an agent. Any number of intermediate targets can be defined for each Path.

The table’s first column offers the unique name of each Path. The second column determines the proportion of agents (who are born in the Path’s Origin) to use the Path. Naturally, if an Origin has only one Path, this proportion is 100%. The second column must in all cases distribute 100% exactly, for each set of Paths that commence from the same Origin. The final column displays each Path by route. That is, the names of each way-point (incl. Origin and Destination) of a Path are shown in order, separated by a comma.

*Example:*
8.2.2 PathSnippets

PathSnippets allow you to group together Sets, other PathSnippets and Simulation Objects. Unlike a Set, a PathSnippet is ordered, meaning if an agent encounters a PathSnippet on its overall Path, it will walk each of its elements in order. In a Set, only one element will be selected based on the given heuristic. PathSnippets cannot start with Origins or Sets that contain Origins.

Like Sets, PathSnippets provide heuristics. The following are possible:

- **inOrder**: Agents will walk each PathSnippet element in the given order.
- **mayVisit**: Agents will walk the PathSnippet elements in the given order. However, each element has a probability that it will not be visited.

See Visualize Hierarchy to get a tree-like visualisation of the contents of a PathSnippet.

8.2.3 Sets

Sets allow you to combine any number of Simulation Objects or PathSnippets and can be nested in one another. You may wish to use Sets for the following reasons:

- To allow agents to choose between simulation objects within Paths, i.e. agents need to go to a toilet, but it doesn’t matter which.
- To allocate properties to many PathSnippets simultaneously.
- To colour and evaluate the simulation based on a Set of Paths.

To add a Simulation Object to a Set, right-click the Simulation Object and select Add to set.... The menu that follows allows you to add the object to an already existing Set, or create a new one by pressing the create new set button.
To add a 'micro' Set to a 'macro' Set, right-click on an object that is in the micro Set, and select Add set to set.

To remove a Simulation Object from a Set, right-click the Simulation Object and select Remove from set.... The menu that follows shows all Sets the current Object belongs to and allows you to remove the Object from them.

To get an overview of all the Sets you have, select Edit > Sets.
In order to put a Set on a Path, click on a Simulation Object that is part of a Set to display the so-called "context menu":

Sets of PathSnippets are also available. The given Set-heuristic will determine which PathSnippet an agent selects when he comes to a "fork in the road".

See Visualize Hierarchy to get a tree-like visualisation of the contents of a Set.

**Selection Process**

When an Agent encounters a Set on their path, they will choose exactly one member from the Set as their next target. You can select a heuristic, to specify, which of the available members should be selected.

Advanced users can utilize a more detailed selection process. A selection process comprises an ordered list of selection modes. To choose a member, the Agent applies the modes iteratively to the set. Each selection mode discards one or multiple members until only one member is left. This member will be chosen by the agent.

The following settings regarding the selection process are available:
• **Name**: Specify a name for the selection process.
• **Active from**: Specify the first second, in which the given selection process is valid.
• **Active until**: Specify a limit for the validity of a selection process. Starting with the specified point in time, the given selection process will be invalid. Selection processes must always cover the entire simulation time, i.e. another selection process must become active, once the validity of the current selection process has ended. Select **Infinite**, to make a selection process valid until the end of the simulation.

A Set can contain multiple selection processes. Each of them is active in a specific time frame. The time frames cannot overlap, i.e. there is only one active selection process at all times. Enter a name in the field **Create new selection process** and hit the +-button to create a new selection process. Select a process and hit the -button to remove it. Select a process and hit the duplicate-button, to duplicate the selected process.

**Selection Modes**

Select a selection process to display the selection modes contained in the process.
There are three types of modes available: Best-, Demand-, and Threshold-Modes. To add a mode to the list, simply press the corresponding button. Hit the ‘-’ next to a mode to remove it again. Clicking the sort-button will open a new window, where the selection modes can be sorted. Click on the blue label of a selection mode, to start editing it, i.e. to specify the settings that will determine, which members will be discarded by the mode.

**Best**

The best mode chooses the ‘best’ member, according to the selected criteria. It discards all other members, i.e. usually only one member will be left after the best criteria has been applied unless there are multiple ‘best’ members. The following options are available:

- **Number of agents**: Selects the member with the least number of agents assigned to it.
- **Distance**: Selects the member that is closest to the agent. Select farthest, to select the farthest member instead.
- **Delay time**: Selects the member that delays the agent the least.
- **Priority**: The priority option allows you to assign a priority to each member that is contained in the set. The best mode will select the member(s) with the lowest priority.

![Best Mode Table](image)

**Demand**

The demand mode operates similar to the best mode, in that it tries to select a single member that is best with regard to some criteria. However, the demand mode allows specifying this criteria for each member individually. To be able to compare the members, it determines a demand for each member and selects the member with the lowest demand. You can specify a threshold for each member, which marks when the demand reaches 100%. Right-click a member and select a demand type in the popup, to specify, which criteria will be used to determine the demand:
The following demand types are available:

- **Default**: Members in the default category will be discarded by the mode.
- **Number of agents**: The demand will reach 100%, once the member contains the number of agents specified in the threshold-column.
  - **at the same time / total**: specify, whether all agents that ever visited the member will be counted, or only the ones currently assigned to the member
  - **absolute / relative**: if relative is selected, the mode will determine the percentage of agents that it previously assigned to the member at hand. The demand is calculated by comparing that percentage to the given threshold.
- **Delay time**: The demand will reach 100%, once the agent will be delayed by the time specified in the threshold-column.
- **Density**: The demand will reach 100%, once the member contains as many agents per square meter, as are specified in the threshold-column.

**Threshold**

Opposed to the Best and Demand modes, the threshold mode doesn’t compare members to each other. Members are again sorted into different categories, and thresholds can be assigned to them. The mode then discards all members that exceed their threshold. This makes it very likely, that the mode returns multiple members, which will need to be filtered again by a different selection mode. There are the same threshold types available as for the demand mode.

Additionally, there exists the **Distance** category. It will discard all members, that are farther away than the given threshold. Select **farthest** to select members that are farther away than the given threshold, and discard them if they are too close.
When all members exceed the threshold: The threshold mode usually discards all members that exceed their assigned threshold and returns the remaining ones. However, in very special situations, all members might exceed their threshold, which would leave no member to be returned. Therefore, you can specify what should happen in that scenario: By default, the mode simply returns the member that is closest to the threshold, even though it does exceed the threshold. The other options are to choose all members (and let the next mode decide which member should be selected), or to discard all members (which makes the agent unable to select a proper member and thus he will stop walking).

*Note:* Some categories might be missing if the set contains members that are not applicable for that category.

**Choosing multiple best members**

The Best and Demand modes offer a setting to choose the best N members. Usually, these two modes select the single 'best' member according to some criteria. However, sometimes it might be beneficial to select multiple best members, for example, the three closest ones. Use this setting to specify the number of best members that will be chosen. Select more in the dropdown, to enter an arbitrary number larger than zero.

**Agents to consider**

All three selection modes offer the option to measure the number of agents assigned to a member. Use the Consider-section, to set up the condition, which agents should be included for this. By default, all agents that are currently assigned to a member will be considered. Change this, to consider only agents once they have reached a member or only agents that are currently walking towards a member, respectively. The Period-setting in the demand and threshold modes needs to be set to at the same time to enable the Consider-settings.
8.3 Visualize Hierarchy

In the Paths, PathSnippets and Sets table you have the option to see a tree-like visualisation via the context menu. This view displays Paths, PathSnippets and Sets hierarchically. Each tree-entry may have its own table of sub-entries, which you can view by selecting that entry.
This can be used to get an overview if your Paths, PathSnippets or Sets are lengthy and complex. By right clicking on any element of the tree the elements default popupmenu is displayed. As example the popupmenu for sets allows to directly jump to this set in the sets table.
9 Quick Select

With Quick Select... an additional window will allow you to select and alter several objects simultaneously.

The selection process works by applying a series of filters to your objects. The first filter is object type:

- **simulation objects** (assigned with type Origin, Destination, etc.)
- **unassigned simulation objects**
- **sets** (of Simulation Objects)
- **path snippets**
- **paths**
- **evaluations**

Sets, Path snippets and Paths can be renamed or deleted. Evaluations can be deleted. Additionally simulation objects, path snippets and sets can be added to a set.

For unassigned Simulation Objects, select **Assign type** to convert the selected objects to, for instance, Origins. The same dialogue menu as seen in Step Two: Assign Simulation Objects will appear.

For Simulation Objects with assigned type, there are five possible actions you can take: **Edit**, **Add to set**, **Create Evaluations**, **Rename** and **Delete**. With **Edit** a dialogue menu will present the parameters for the first Simulation Object. Any changes made for this Simulation Object apply to all selected objects. **Warning**: parameters will be overwritten in this instance!
The Create Evaluations action creates Evaluation Polygons that precisely fit the selected Simulation Object’s geometry.
10 Settings

The first section of the Edit menu allows you to edit various simulation parameters. With the Settings options, your simulation can be refined as required.

With the settings menus, you can alter a great number of your simulation’s parameters. If you choose not to set any parameters, default settings are applied. There are three distinct categories: Agent settings, Behaviour settings, and Simulation settings. The options for each are provided below:

10.1 Agents

Within the simulation it is important to model the correct population of agents. To do this, the modeler must create one or more personas. Each persona describes a group of people with similar characteristics. A classic persona would be as example elderly people or students.

After creating the personas, the corresponding persona distribution can be set in each origin.

The agent settings dialog allows to view, edit, create and remove personas using the buttons underneath the table.

A persona summarizes several characteristics of the persons, which will be discussed individually in the following.
10.1.1 Body

The body describes the space requirement of a pedestrian. Each pedestrian is modeled as a circle in crowd:it. Therefore, to indicate the area required, the diameter of the circle must be specified.

To ensure that not all pedestrians within a persona are of identical size, an appropriate size distribution can be used. For a more detailed description of the distributions, see section distribution.

10.1.2 Velocity

The speed describes the walking speed of a pedestrian on level ground. Thus, it describes the speed of the person without the influence of obstacles, other pedestrians, slope, etc.

To ensure that not all pedestrians within a persona walk at the exact same speed, an appropriate distribution can be used. For a more detailed description of the distributions, see section distribution.

10.1.3 Behaviour

Social distancing The COVID-19 Pandemic led us to incorporate physical distance keeping for our agents. Therefore we integrated a Social Distance Model that lets agents keep a minimum distance between each other if possible. The value can be set between 0 and 2.5 m. More information about the model can be found here. For
our implementation, agents try to keep distance and only undermine the distance keeping if it’s getting too dense or if a bottleneck has to be walked through. If no social distancing should be kept the value can be set to 0.

10.2 Groups

Here we find the distribution of groups. The left column (Size) indicates the size of the group, and the right column (Ratio) describes the proportion of agents in a group of that size. Naturally, the ratios must sum to 1.0.

Example:

10.3 Queue behaviour

**Distance between queuing agents (m)** describes how far apart two agents stand in a queue [meters] (default: 0.1) So that agents act naturally, up to 125% of this value may be considered by individual agents.

**Max queue deviation (degrees)** describes the greatest angle, projected from an object, within which a queue can form for that object [0-180 degrees] (default: 30)

**Queue width factor (m)** affects the shape of queues [meters] (default: 1.0)

10.4 Simulation

**Use dynamic navigation field** toggles an algorithm that makes the simulation far more realistic but increases computation time significantly (default: TRUE)

**Use undirected navigation field** toggles an algorithm that speeds up simulation calculation when you have many origins or destinations (over 100) (default: FALSE)

**Update rate navigation field** specifies the rate at which the dynamic floor field values should be re-calculated. The rate is per time-step, i.e. 1 means one calculation per time-step. By increasing the rate, the simulation is more realistic but computation time increases (default: 1)
Compress output will zip the simulation output when checked (default: ON). Helps when producing large files.
11 Simulation calculation

11.1 Run simulation

With Simulation > Run simulation the simulation will be calculated.

The following window will appear:

![Simulation duration window]

Here, enter how many seconds should be simulated. Press Enter and the simulation will run, displaying a green progress bar with options Details... and Cancel. The simulation will terminate when all agents have reached their destination, the time has run out, or you select Cancel.

Details... offers a further window, which displays information about the simulation’s progress. If a problem emerges, this window will also allow you to send a report to accu:rate.

Providing everything works, when the simulation has finished, the completed results will automatically open and the Simulation menu will change to the following:
11.2 Statistic runs

It is often desirable to create several statistic simulation runs from one scenario. With Statistic runs it is possible to run one scenario with different statistical distributions. Other than Run Simulation, which uses the exact same distribution each time it is run, Run Statistic offers variability. Specifically, run simulation uses a fixed seed for the random generator, while run statistics uses an arbitrary one and thus achieves slightly modified results on each run.

Here the simulation time must be set as usual, followed by the number of simulation runs. Simulation runs are then calculated one after another.

Once the final simulation is completed, it will automatically display, and the Simulation menu adjusts accordingly. An example menu is displayed below.

11.3 Continue editing

Once run, a simulation’s Simulation Objects and Paths may no longer be edited. Evidently, to edit them would create a discrepancy between the simulation results and the geometry from which the results were calculated.

If you do try to edit the simulation, the following appears:

You may:

- Delete all simulation results and edit file
- Copy this project without simulation results
- Cancel
In any case, simulation results can be deleted under Simulation > Delete results.
12 Visualization

Having run a simulation of crowd behaviour, use in-built crowd:it tools to alter the visualisation of your results using the Visualize menu item. In this step, we will also discuss adding a background image, and how to create videos and photos.

12.1 Agent

By selecting Agent Visualization... the following dialogue will be displayed:

12.1.1 Agent color

Here, agents can be coloured according to certain characteristics. Characteristics include:

- origin
- destination
- path
- velocity: The faster the agent, the lighter its colour.
- social distancing: Colors the agents based on close distance
• **group**: With lines connecting each individual to every other individual in the
  group.
• **group size**: This is group size, not group.
• **time of exit**: The sooner the exit, the lighter the colour.
• **custom**: Choose a custom colour for agent colouring.

Where appropriate, a legend will appear in the bottom left, clarifying the meaning of
any colouring.

### 12.1.2 Agent traces

For ease, we have made it possible for you to visualise the literal paths of agents in
real-time. Check **Draw agent traces** to show these paths.

The following display options are available:

- **Color**: Choose, if the trace colour will be the same as the agent colour, or specify
  a separate trace colour.
- **Style**: Select **fading** to allow any traces to fade with time. Otherwise, the entire
  path will be displayed.
- **For**: Select **active**, to draw traces only for agents that are still active in the
  scenario. If you have selected specific agents using Identify Agents, the **selected**
  option will unlock.

![Diagram of agent traces](image)

### 12.2 Display

In the next section of the **Visualize** menu the following menu items are available:

- **Visualize > Show legend** (show/hide the legend in the bottom left of the display)
- **Visualize > Show scale** (show/hide the scale of the geometry in the bottom right
  of the display)
- **Visualize > Show paths** (show/hide Path lines)
- **Visualize > Show pathSnippets** (show/hide PathSnippet lines)
- **Visualize > Show evaluations** (show/hide Tripwires or other evaluation lines)
- **Visualize > Graph** (display links between every Simulation Object as a connected
  graph)
- **Visualize > Cell grid** (display the grid upon which calculations were made)
• **Visualize > Background image** (display a background image if you have set one)
• **Visualize > Logo** (display a logo if you have set one)

Each of these commands is independent of any other.

### 12.3 Object label

With **Visualize > Show object labels**... a dialogue window will open, allowing you to show or hide further labels. These labels cover all classes of object from walls and unassigned Simulation Objects, to Origins and Stairs.

### 12.4 Simulation parameters

With **Visualize > Show simulation parameters**... the following will display:

![Simulation parameters dialog box](image)

### 12.5 Background image

A background image set behind the scenario is sometimes useful. Since the dimensions of your image and scenario are unlikely to agree, it is possible to calibrate the size, position and rotation of your image. To do this, the image and scenario are displayed in two windows, each with a "calibration line" drawn above them.

There are two ways to overlay an image onto your scenario. One option is to drag the corners of the calibration lines so that they both lie over a "real" line respectively. That is, so that the image’s calibration line identifies the same real line as in the scenario. The second option is to adjust the calibration line in the simulation display itself. Since the image adjusts live, you can simply calibrate it by eye.
Finally, adjust the transparency of the image to avoid "visual competition" between the background image and the scenario. When you are happy, select Apply calibration.

12.6 Logo

With Visualize > Set Logo... you can add a logo to your simulation. Your logo will remain in the same position for each floor. By default, this is in the upper-right corner.

You can adjust the size of your logo by selecting it. This reveals a blue rectangle in each of the logo’s corners. Hold the mouse on one of these rectangles and drag the logo to the desired size. You can adjust the position of your logo by selecting the logo and moving it with your mouse.

Once you are happy with the size and position of your logo, exit editing mode by clicking anywhere outside the logo. To change the logo’s transparency, see Visualize > Logo.

The logo must be edited only once as it is a cross-project setting.

12.7 Zoom factor

You can zoom in and out of the simulation display by setting the zoom. Zoom ranges from 0.0 magnitude (fully zoomed-out) to 1.0 (fully zoomed-in).

12.8 Colors

You can alter the colour palette of your simulation under Visualize > Set colors.... Here you can change the colours of Simulation Objects, Simulation Object types, the background, the walls and evaluations. To change the colour of individual elements of the simulation, enter the element’s name in the available field. Additionally all elements can be hidden as in CAD programs. Attention: Hidden Simulation Objekts will not be shown, but still influence the simulation.
In addition, the colors of Simulation Objects can be changed by right-clicking on the Simulation Object and select Set color....

12.9 Animation speed

You can speed up or slow down the simulation run time using Visualize > Set animation speed....
13 Analyse

Once your simulation is complete, and any visualisation settings defined, you can evaluate your results.

13.1 Agents

In crowd:it it is possible to analyse the behaviour of individuals and groups of individuals. The following menu entries describe how.

13.1.1 Identify

Using Identify Agents you can consider individual agents and their personal details. After selecting Identify Agents, click on any agent you wish to know more about. A table displays the key data of the agent and a yellow trace displays the Path so far. To identify multiple agents, drag a rectangle over the agents you wish to highlight, or hold Control and individually select additional agents. De-selection is similarly available. When selecting multiple agents, three buttons display underneath the agents’ key data: <-, Statistics and ->. To navigate between each agent’s key data use the <- and -> buttons. To display statistics about all selected agents, select Statistics.

Example:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>4</td>
</tr>
<tr>
<td>Density (Persons/m²)</td>
<td>1.60</td>
</tr>
<tr>
<td>Tone Size</td>
<td>44</td>
</tr>
<tr>
<td>Position [x/y in m]</td>
<td>14.17 / 24.22</td>
</tr>
<tr>
<td>Speed [m/s]</td>
<td>1.98</td>
</tr>
<tr>
<td>Group #</td>
<td>1</td>
</tr>
<tr>
<td>Group Size</td>
<td>1 person</td>
</tr>
<tr>
<td>Origin</td>
<td>E1</td>
</tr>
<tr>
<td>Destination</td>
<td>Hall</td>
</tr>
<tr>
<td>Appears first at time</td>
<td>10</td>
</tr>
<tr>
<td>disappears at time</td>
<td>128</td>
</tr>
</tbody>
</table>
13.1.2 Search

If you are interested in a particular agent, and know its ID, use **Search Agent...** to locate it and display its details and Path as in Identify Agents.

*Example:*

![Search Agent dialog](image)

13.2 Evaluation objects

To evaluate areas of your scenario, *crowd:it* provides various evaluation objects, as described in the following menu entries.

13.2.1 Tripwire

**Tripwires** consider how many unique agents have passed a line. You can count agents who move over the tripwire in one direction only, or in either direction. To count agents travelling in one direction only, specify the orientation as **Clockwise** or **Counter-clockwise**. An arrow will appear on your tripwire indicating the direction in which agents will be counted.

- Orientations include:
  - **clockwise**: counts agents that move clockwise across the tripwire.
  - **both**: counts *all* unique agents that pass over the tripwire.
– **counter-clockwise**: counts agents that move anti-clockwise across the tripwire.

Select **Tripwire** to draw a line directly onto your plan.

A dialogue will then display, that edits the name, colour and orientation of your tripwire.

![Tripwire dialogue](image)

To see all options right-click on the tripwire:

![Tripwire menu](image)

This menu allows you to move, view, delete and alter the properties of your tripwire, respectively. By selecting **Move**, blue circles at either end of the tripwire can be used to move the tripwire. When you are satisfied with its location, click away from the tripwire.

If you select the option 'Copy to floor...', a new dialog will be opened. In this dialog you can select the floors to which this simulation object should be copied.

![Copy tripwire-1 to floor](image)
After applying, new simulation objects are created on the selected floors. These objects have the same properties as this simulation object.

You can also export screenshots and videos of the tripwire using this dialogue. Here, the bounding box of the tripwire is used as area for the screenshot or video.

Display a summary statistics including: number of agents passing over the Tripwire and times when the first and last agent pass the Tripwire, export the data of the tripwire to a csv file and create the following predefined charts:

- Basis diagrams:
  - **Number of peds**: the number of unique agents passing over the tripwire against time.
  - **Velocity**: offers speed statistics of agents at the point they cross the tripwire (minimum, arithmetic mean, median, maximum).

- Weidmann Diagrams:
  - **Velocity vs. Flux**

13.2.2 Rectangle

With **Rectangle**, you can create a box that acts like a tripwire with orientation both. The evaluating Rectangle can be drawn directly onto the plan and for editing options, see Tripwire.

In addition to the pre-defined charts associated with tripwires, Rectangles have:

- Basis diagrams:
  - **Standard Density**: Standard density calculations (agents per square-metre) within the rectangle’s area.
  - **Voronoi Density**: Voronoi density calculations within the rectangle’s area. Caution, this value is liable to inaccuracy if the evaluation area is too small or lies over the top of obstacles.
  - **Length per stay**: creates a data point each time an agent enters the Rectangle and records the length of stay of each visit.
  - **Aggregated stay**: provides one data point per agent and aggregates any time it spent in the Rectangle.

- Weidmann Diagrams:
  - **Density vs. Flux**
  - **Density vs. Velocity**
13.2.3 Polygon

With Polygon you can form a closed shape that acts analogously to evaluation rectangles. While creating your Polygon, any number of vertices can be added. Pressing Delete on the keyboard removes the last added vertex. To close the Polygon, simply click near the first point, or press Enter.

**Warning:** Polygons must be convex, otherwise evaluations will not be calculated. (A convex Polygon contains no corner that is directed inward.)

13.3 Charts

Use charts to quickly and clearly present the results of your simulation. You can select a pre-defined chart (see Tripwire, Rectangle) or create a custom chart.

13.3.1 Create chart

Use Create chart... to create a custom chart. Afterwards a dialog will appear. The dialog guides you through the chart creation.

In the first step you have to decide, if you want to create a chart from a template for a specific area type or create a complete custom chart on your own. Choosing custom chart will guide you directly to the chart customization dialog (see next chapter). While chart templates allows to select a chart template fitting for your area type and area(s) to be evaluated.

13.3.2 Chart customization

In the Customization dialog there are different options to customize your chart:

- Selection of the chart type - e.g. point cloud, bar chart or line
- Selection of the possible data series that are available
- Refining the data series (Apply functions like min, mean, max or median to your data series)
- Style data series (color, name, icons etc.)
- Layout and title of the chart

At any time you can see how the current selection affects the result in the preview on the right hand side. So you can see immediately, if the created chart corresponds to what you have in mind. As soon as Calculate is clicked in the right pane, the resulting graph is calculated in the preview.
To switch between configuration panels, you can use the step selector on the left side of the window as well as the arrow keys at the bottom. Next to the arrow keys at the bottom, there is also the option to display the final chart by pressing the button with the check symbol. Unhappy with your chart? Start over with reset button left to the arrows.

13.3.2.1 Select chart type

The first configuration panel allows to select type of chart to be created.

You can choose between the following chart types:

- **Line, Scatter and Mixed charts**: are best suited for the presentation of pure number data series. Here you can choose between line, scatter and mix charts. Line charts connected all data points with a line, while scatter charts display each data point as an individual small circle. The last option allows to combine line and scatter data series within one chart.

- **Area charts**: are best suited for the presentation of pure number data series. Here you can choose between standard and stacked. We recommend to colour the areas beneath each data series, when stacked is selected. So that there is no misinterpretation of the results.
• **Bar chart**: are best suited for the presentation of data series that map a category to a number. Here you can choose between standard and stacked.

13.3.2.2 Select data

Now it comes to the most complicated panel, the selection of the data series. For a description of the available data series, see following section *Data Series*. Here, many different data series are available, already presorted by the selection of the chart type. To find the desired data series more quickly, you can filter by the evaluation area type (floor, origin, elevator, etc.) or x- and y-axis dimension.

The panel is structured as follows, on the left side there are all possible data series, while on the right side there are listed all data series already added to the chart. A more detailed description of the individual data series and their use cases can be found in the section "Data series".

To add a data series to the chart simply select the data series in the left panel and double-click on the data series or press the + button. The

**Note**: Only those data whose domain and range types are the same can be displayed on the same graph. As such, once a data type resides on the right, only those options
on the left whose domain and range matches the selected data will display. E.g. If the selected data has "time" as their $x$-dimension, you will be unable to select data whose $x$-dimension is density.

### 13.3.2.3 Refine data

The next panel allows to add function that should be applied to the data series. For example, should the values be summed up in a certain window, or should the average value be formed, or should the minimum and maximum values be displayed? This can be set here. Due to our modular structure, individual time intervals of the aggregation can be set.

There are two different options to set the aggregation time intervals basic and advanced.

With our basic option the user has to define only the aggregation window and tick size (see help dialog for future information).

While the advanced option allows the user to define the start and end positions of each interval.

### 13.3.2.4 Design data

In this section the visualization settings for the individual data series can be defined. This means the labeling as well as coloring and display of the individual data series. Here, different options are displayed depending on the selected chart types.
13.3.2.5 Design chart

In the last section overall visual aspects of the chart are defined. This includes the title, axis labeling and size of the chart.

13.3.2.6 Final chart

To complete and therefore finalize the chart simply press the check button right to the arrow buttons.

Afterwards the final chart will be shown. It may take a while for your chart to display if it must process a large amount of data. Don’t worry, results are coming!
Afterwards the chart can be exported. There are different methods available to do this, each of which can be simply copied to the clipboard or saved to a file.

The first option "PNG" simply saves the current chart as image. While "CSV" and "CSV raw data" allow to export the data series shown in the chart. The option "CSV" exports the result data series after applying the aggregation function, while with "CSV raw data" the base data can be exported.

Or save the configuration with the star icon (see Reportings for further description).

13.3.3 Data Series

13.3.3.1 Number of agents and flow of agents

(Number of) Agents over time: This is the number of agents in a given geometry (scenario, floor, rectangle, polygon or tripwire) over time. The Mean and Max functions can be used to determine the average and maximum number of people over time (Interval (in seconds)).

13.3.3.2 Travel times

Travel times can be determined by creating tripwires at the starting point (A) and the end point (E). A tripwire chart shows how many people cross each tripwire at what time. To determine how long people are traveling from A to B, a tripwire bi A and B can be created, and then a tripwire tour chart can be generated. In addition, the times of the last agent movement can be displayed for each floor via Floor exit times.

13.3.3.3 Velocity

Velocity over time: This is the velocity of the agents in a given geometry (floor, rectangle, polygon) over time.
13.3.3.4 Length per stay and congestion evaluation

Length per stay: This is the amount of time an agent stays in a certain area (floor, rectangle, polygon) over time.

Aggregated stay: This is the total amount of time an agent stays in a given area (floor, rectangle, polygon) over time.

Max individual congestion duration: This is the longest single period of time that an agent moves at a speed less than the limiting congestion speed.

Total congestion duration: This is the total number of times an agent is below the congestion speed limit.

Agents in congestion over time: This is the number of agents that are in congestion at a given time.

13.3.3.5 Density

- Standard density over time: people per square meter over time.
- Voronoi density over time: space available to a person over time. Heatmaps of density illustrate where bottlenecks are located.

13.3.3.6 Weidmann diagrams

Diagrams according to Weidmann can be displayed for comparison with pedestrian data:

- Flux vs. density: this is the flow of people over the density of people.
- Mean density vs. velocity: This is the mean person density versus pedestrian velocity.
- Flux vs. velocity: This is the flow of people over the velocity.

13.3.3.7 Social Distancing

- Agents over maximum exposure duration: This is the number of people over their maximum single exposure to another person. A distance underrun is when a person falls below the adjustable minimum distance to another person for at least one adjustable minimum exposure duration (min exposure duration).
- Agents over aggregated exposure duration: This is the number of persons over the aggregated duration of the distance shortfalls to other persons.
- Agents breaking social distance over time: This is the number of persons over time who are currently breaking the distance to another person.
- Agents too close over time: This is the number of people over time who come closer to a person than the required minimum distance.
- Duration of social distance breaking over time: This is the maximum single distance breaking duration over time.

### 13.3.3.8 Elevator

The following data series are available for elevators:

- Agents inside elevator: Represents the agents currently traveling with the elevator over time.
- Agents waiting on floor: Represents the number of waiting pedestrians on a specific floor over time.

### 13.3.3.9 Queue

The following data series are available for queues:

- Queuing agents: This data series displays the length of the queue over time. It can be used to display, at which time of the simulation the queue is the longest.
- Length per stay in queue: Similar to Length per stay, this data series represents the waiting time in relation to the arrival time.

### 13.4 Summary tables

The menu option "Create summary..." opens a dialog that displays a dialog that let’s you choose between several automatically generated tables. All alternatives are split into different categories and are further explained in the following.
13.4.1 Area summary

provides a summary of each evaluation rectangle and polygon (an ‘area’). Each area is
detailed with:

- The mean number of agents in the area.
- The maximum number of agents in the area at the same time.
- The minimum, mean and maximum time spent within the area over all agents.
- Number of agents observed in this area
- Number of visits in this area

13.4.2 Tripwire summary

provides a summary of a tripwire. It contains:

- The total number of agents counted.
- The time when the first agent was counted.
- The time when the last agent was counted.
13.4.3 Path summary

Here each Path is detailed with:

- The number of agents following the Path.
- The minimum, maximum and average times in seconds to complete the Path.

As with Tripwire tour chart... use **Edit** to specify the time of observation.

13.4.4 Origin destination summary

Here for each Origin and final Destination combination is detailed with:

- The number of agents moving from this origin to this destination.
- The minimum, maximum and average times in seconds to complete the way.

As with Tripwire tour chart... use **Edit** to specify observation settings (like including the premovement time in the travel time).

13.4.5 Elevators summary

In this table a detailed report about each Elevator can be found.

Following informations are presented: - Total number of agents that have used the elevator over the complete simulation time. - Mean and max time spent waiting for the elevator (Measured from the time of arrival at the elevator to the time, when the pedestrian starts to enter the elevator. Important: all other pedestrians are allowed to leave the elevator first). - Mean and max time spent boarding the elevator (Measured from the time the pedestrian starts to enter the elevator till the pedestrians torso is within the elevator. - Mean and max time spent traveling within the elevator (Measured from the time the pedestrians torso is within the elevator till the pedestrians starts leaving the elevator. This includes stops on other floors). - Mean and max time spent deboarding within the elevator (Measured from the time the pedestrians starts leaving the elevator till the pedestrians torso has left the geometry of the elevator).
13.4.6 Elevator stops summary

In this table it is presented how many times each elevator stops on a given floor. Important: If a elevator does not open the doors on a floor, the floor is not counted even if the elevator passes this floor.

13.5 Heatmap

Heat maps allow the simulation results to be interpreted. For this purpose, the observation area of the scenario is divided into square tiles. These tiles are then coloured according to a selected criterion. In this way, for example, congestion areas can be identified, which can then be examined more closely with evaluation objects.

The criterion for colouring is selected in the heat map dialogue. You can open the dialogue via the menu Analysis -> Heatmap....

The menu is split into three sections:

- **Measurement**: In measurement, you can specify the Heatmaps type, time span, and tile size. Click on Advanced Settings to unlock all available settings.
  - **Type**: Define the criteria for your colouring. (Options are described in more detail under section Colouring criteria).
  - **From** and **To**: Specify the time in seconds over which you wish to calculate Heatmap values.
  - **Moving average**: Specify the time span, the chosen value is averaged.
    - **Example**: If you chose 10 seconds, then - for each time step - the succeeding 10 time steps are considered and averaged.
  - **Tile size**: Set the size of the measuring tiles in meters.
  - **Ignore agents in premovement time**: Check this, to exclude agents that haven’t yet moved.

- **Colouring**: Here, a preview of the Heatmap’s legend is provided. If you wish to change the colouring, click the Edit button and a new dialogue will open.
- **Floors**: Define on which floors the Heatmap should be calculated.

If you are happy with your settings, click Ok to view your Heatmap.

13.5.1 Coloring criteria

- **Mean length of stay**: Over the simulation run, the time each agent remains within each tile is averaged.
• **Mean length within social distance**: Per tile it is calculated how long agents did not keep the social distance defined in Simulation settings. Of all times and all pedestrians the mean value is calculated and displayed.

• **Agents**: Over all time steps, the number of agents entering each tile is counted.

• **RSET**: Required Safe Egress Time. The time at which the final agent passed the corresponding tile.

• **Density**: Over all time steps, the density of each tile is recorded. That is, the number of agents in each tile at any one time is averaged. (Mean or maximum density are available as comparison criteria between tiles). Density-Heatmaps can be coloured by Level of Service as defined by Fruin.

• **Velocity**: Over the simulation run, the speeds of each agent entering each tile are averaged. (Minimum, mean or maximum velocities are available as comparison criteria between tiles).

• **Mean Congestion duration**: Over the complete simulation time, the seconds are counted in which any agent was in a traffic jam within this cell. For the cell value the mean value of all pedestrians, that where in jam in this cell is used.

### 13.5.2 Coloring

This menu is divided into four sections

![Colouring Menu](image)

• **Scheme**:
  - **Default**: The default colour scheme is white, blue, and black. It is either relative (the maximum value is set as the maximum achieved value) or absolute (the maximum value is set by the user).
  - ‘Custom’: A user-defined colour scheme. If you change any of the following settings, the colour scheme will become user-defined.
  - **Level of Service**: These colour schemes can be chosen for density Heatmaps:
Walkway: Service levels for walkways.
Queueing: Service levels for queuing.
Stairways: Service levels for walking on stairs.

- **Gradient**: Specify if the changes in colour are continuous or discrete.
- **Colour stops**: Here you can define the colour stops. First, determine whether to describe the colour values relatively (the maximum value is set in the dialog) or absolutely (the maximum value is set as the maximum achieved value). Secondly, define the stops. Stops can be added, removed or edited.
- **Legend preview**: Here you can see the preview for the legend of the Heatmap.

You can close the Heatmap by selecting Clear from the above menu. To alter the Heatmap, re-select **Create Heatmap**.

### 13.6 Evaluation Settings

In the pop-up window, you can specify settings used for all evaluations. That means these settings are used in charts, tables as well as heatmaps.

#### 13.6.1 Social distancing

In the first section all settings for social distancing can be found:

**Social Distance**
specifies at which distance (midpoint to midpoint) the agent is counted as violating the social distance

Min. exposure time threshold for calculation Set the number of seconds an agent has to violate the social distance before he is considered as an agent that breaks social distance

Exposure time threshold for visualisation: Set the time at which the circles around pedestrians (if Colour by Social Distance is ticked) will turn red

Exclude Agents on same path: If you want to exclude agents that are on the same path, you can tick the option below. Then, all agents with the same path assigned will be ignored for the calculation of the exposure.

These settings do affect Heatmaps and Color by Social Distance.

13.6.2 Congestion

In the second section all settings for congestion evaluation can be found:

Max. velocity for congestion duration (m/s): Describes the maximum velocity underneath a pedestrian is considered to be in a congestion.

Max. velocity for congestion duration on stair (m/s): Describes the maximum velocity underneath a pedestrian is considered to be in a congestion, when moving on a stair.

Min. time threshold for congestion (s): Describes the minimum time a agent must stay below the velocity limits before being considered to be in a traffic jam.

13.7 Reporting

Often, you will need to simulate multiple scenarios of the same situation, outputting the same reports. In order to save time, crowd:it allows you to save your screenshot, video and chart settings. This feature is named Reporting. Reports can be viewed, re-opened, and re-exported across multiple scenarios.

13.7.1 Save report

The following button can be found in all dialogues in which the Reporting function is available. This button allows you to save the current setting as a report.
In order for a report to be recognised, a corresponding name must be entered by the user. The report is then added to the saved reports.

13.7.2 Saved reports

All saved reports can be viewed, re-opened, re-exported and deleted under Analyze > Saved reports.... The following will appear:

You can select single or multiple reports to export or view by using the checkboxes. A double-click will open the relevant dialogue menu for that report.
The list of reports can be filtered using the search bar on top of the dialog.
14 Export

Once you have visualised and analysed your simulation, you may wish to export a video or screenshot of the results. Export your simulation to produce an overview of results, highlight certain time-steps or neuralgic points, or produce deliverables, such as heatmap displays and agent traces. Under crowd:it’s File menu, this is easily done.

14.1 Screenshot

The menu item File > Take screenshots... takes screenshots of multiple (or all) floors at the current time or at various intervals.

The following dialogue window will open:
Firstly you need to specify under which file name the screenshots should be saved. Afterwards, you can select which floors and settings you wish to screenshot and specify whether the screenshots should be of the current time or over a series of intervals. Click on the Advanced settings button to unlock a series of additional settings.

The Image size settings allow you to specify the desired resolution of the screenshot. The width and height are locked to the aspect ratio of your floor. Alternatively, you can set the resolution by specifying, how many pixels of the resulting image should make up one meter in your floor. Changing the Pixel per meter will automatically adjust the width and height, and vice versa.

To gain an impression of your current settings, find the live preview on the right. If you selected a Heatmap in the Advanced settings section, you can press the Recalculate Heatmap with current settings-button, to generate a preview of the Heatmap.

Once configured, you can save this report with the star icon (see Reportings for further description) or export them directly by choosing Take screenshots and choosing a folder afterwards.
14.2 Video

Finally, you have the option **File > Export video to file**. Selecting this item will open the following dialogue window:

Here you can specify under which file name your video(s) will be saved; clarify which floors to show; select the time span of the video; configure the visualization settings; and specify the desired resolution, as in the Screenshot dialog. Additionally, there is the option to **Follow traced agent**. This option will be available only if, in your main visualization window, you are tracing a single agent (to do this see Identify Agents). When selected, the video will track that agent between floors. For example, if a traced agent is on Floor 1 for the first thirty seconds of your simulation and then on Floor 2, the video will similarly display Floor 1 for the first thirty seconds and Floor 2 for the remaining time.

Save your configuration using the star icon as ever (see Reportings) or directly create the videos with **Export** and choose a folder afterwards. *crowd:it* is locked during export.
After export, you can open and play the finished videos in a player. You will find in the lower-left of the exported videos the current second and the current number of agents in the simulation.
15 Troubleshooting

15.1 Slow simulation calculation: Performance tips and tricks

Sometimes the calculation of simulations seems much slower than usual, but there are usually simple explanations for this.

To get your results faster, you can check / adjust the following things.

15.1.1 Check geometry

For simulation, each additional line in your CAD tool affects the simulation time. This also applies to lines that are located in areas that cannot be accessed (e.g. drawing cables in walls).

15.1.1.1 Reduce lines within the simulation

Usually, the fastest way to speed up simulations is to move all objects that are not needed / located in inaccessible areas to hidden layers in the CAD tool. This way they remain in the CAD tool but do not influence the simulation time anymore.

15.1.1.2 Check line duplication

Often duplicated lines are found in CAD plans, which lie on top of each other and thus offer no further added value. Tip: Most CAD tools offer simple commands to remove such objects.

15.1.1.3 Check coordinate system origin

Within crowd:it the same coordinates are used as in the CAD plan. This means that a polyline in your CAD tool has exactly the same coordinates as in crowd:it.

This simplifies the search for certain objects in the CAD program, but also has a decisive disadvantage. If the coordinates in your CAD program are very large, this also means large coordinates in crowd:it. Since the simulation file contains much more information
than the CAD file (pedestrian positions), large coordinates can result in a significantly higher memory requirement for your simulation file. In addition, very large coordinates can also lead to rounding errors in the simulation calculation.

Therefore we recommend to move the geometry in the CAD tool to the coordinate system origin.

### 15.1.2 Check simulation settings

This section should be viewed with caution, as an incorrect setting of the simulation settings can have a strong influence on the simulation results. Nevertheless, it should be mentioned, as a lot of performance can be gained here.

#### 15.1.2.1 Floor discretisation

Especially in large viewing areas, it is usually not necessary to use very fine granular navigation because there are no narrow paths such as between stage seats.

In these scenarios, the discretization of a floor can be increased from the default value of 0.1 meter to 0.5 meter. (This setting can be found in the floor properties of the corresponding floor).

This can speed up the calculation of the navigation extremely.

### 15.2 Out of memory error

Especially with larger simulations sometimes the error "Out of Memory" can occur.

Reasons for this can be endless, but the most common reason is that the calculation doesn’t get enough memory assigned.

If you experience an out of memory error, please contact us (product-support@accurate.de) and we will look for a solution together.
16 Glossary

**Agent**: Simulated pedestrian

**Capacity**: Capacity limitation. As example: how many agents can enter the waiting zone at the same time.

**Destination**: Destinations that host agents; sinks where the agents are removed from the simulation

**Deviation**: Standard deviation

**Directed Scaled Area**: Directed scaled areas, which can indicate different direction to specify different braking/acceleration factors

**Disable Dynamic Flooding**: Disables dynamic flooding for this target off.

**Floor**: Combination of all geometry of a simulation viewing area, which are on one level.

**Heatmap**: Space map with color coding by density, speed, or other aspects of the simulation.

**Premovement Time**: Reaction time time to a specific event (e.g. alarm system) that triggers the agents to start walking

**Name**: Name of the simulation object

**Origin**: Sources where agents were generated either at the beginning or the simulation time the agents are generated are generated

**Path**: The connection between the source and the target along which the agents from the source should run. Possibly with intermediate destinations like stairs, portals and waiting areas.

**Portal**: Seam that connects two floors with each other.

**Queuing Areas**: Element that represent the start of a queue

**Scaled Area**: Areas within which agents can be slowed down or accelerated

**Set**: Group of simulation objects (sources, targets, stairs, ...)

**Simulation object**: Simple polygons in the CAD program, which can be later later in crowd:it to sources, targets, stairs etc. stairs, etc. in crowd:it
**Stair**: Object that represents a rectangular stair

**Time of Exit**: Time at which the agent arrives at the safe area / final destination

**Time to Wait**: Waiting time

**Traces**: Footsteps of a pedestrian

**Waiting Zone**: Area in which pedestrians wait a specific time